

2023-24

pamis

promoting a more inclusive society

Changing Places Toilet Provision in Scotland Annual Report



**PAMIS Head Office,
7 Luna Place, Dundee, DD2 1TP**

www.pamis.org.uk

changingplaces@pamis.org.uk

**facebook.com/pamisscotland
facebook.com/changingplacesuk
x.com/pamis_scotland
x.com/changingplacesuk**



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Introduction

PAMIS co-chair the UK Changing Places toilet consortium, which was established in 2006. The consortium supports the development of Changing Places Toilets (CPTs) throughout the UK and offers a wide range of free expert advice, guidance and technical publications. PAMIS are the lead organization for CPTs in Scotland and provide secretariat support to the Cross-Party Group on Changing Places toilets. PAMIS are a member of Transport Scotland's Accessible Travel Steering Group and work at a strategic as well as operational level to promote CPTs across Scotland. PAMIS provides administrative functions to support the development of the national CPT online mapping service formally registering every new CPT that is built and adding to the map to enable users to locate a nearby facility. We also provide marketing and promotional functions to venues which are seeking to open a CPT. We do not receive any dedicated Government funding to sustain our work in relation to the Changing Places toilet development programme however this year we would like to extend our sincere thanks Julia and Hans Rausing Trust whose funding enabled us to undertake specific CPT related projects in a variety of areas across Scotland all of which increased the accessibility to inclusive activities and community based opportunities for children, young people and adults with a profound learning and multiple disabilities (PMLD) and their families.

CPTs should be 12m², have a peninsular (centrally placed) toilet, a ceiling track hoist and an adult-sized, height-adjustable changing bench. They are essential for approximately ¼ million disabled people in the UK who are unable to use standard or accessible toilets, as well as their carers and families. There are a wide range of CPT users, from people with profound learning and multiple disabilities (PMLD) and muscle-wasting diseases to people with dementia.

As of the end of this financial year (2023-24), there are a total of 2299 CPTs in the UK and 269 in Scotland. PAMIS believes that venues are beginning to truly understand the benefits of being inclusive. Not only is it the right thing to do morally but is becoming more accessible is crucial for a positive public image and can increase revenue by attracting more visitors and increasing dwell time. The 'purple pound', the collective spending power of disabled people, is worth £249bn to the UK economy. Who wouldn't want to reap the benefits of this untapped market?

In 2019, the Scottish Non-Domestic Technical Handbook was amended, and a new clause was added to ensure provision of CPTs is mandatory in larger, new public buildings. Further to this, in May 2020 changes were made to the Planning (Scotland) Act so that planning applications for large, public buildings in Scotland are now required to include a CPT based on regulations laid before the Scottish Parliament on the 6th March 2020. The Town and Country Planning (Changing Places Toilet Facilities) (Scotland) Regulations 2020 amend section 41B(2) of the Town and Country Planning (Scotland) Act 1997 and include the following types of development:

- (a) as a school, college or university,
- (b) as a community centre, sports and leisure centre, or similar public building,
- (c) as a hospital or other facility for the provision of health services,
- (d) as a retail outlet,
- (e) as a cultural centre, such as a museum, concert hall or art gallery,
- (f) as a stadium or large auditorium,
- (g) as a major transport terminus or interchange,
- (h) as a motorway service facility,
- (i) as a conference or exhibition centre,
- (j) as a restaurant or café,
- (k) as a public house or nightclub

Following these welcomed changes to legislation, it was anticipated that there would be an increase in the provision of CPTs in Scotland. However, 2020 saw the outbreak of global pandemic, COVID-19 and following this, an energy and cost-of-living crisis. This has had a significant impact on businesses globally, including Scotland and has caused delays with building works and the installation of CPTs.

A new capital fund for building CPTs was launched in England in 2022 to address the lack of provision nationally and as Consortium Co –Chairs, PAMIS supported the initial research and insight phase which involved commissioning a UK wide survey in partnership with consortium co-chairs Muscular Dystrophy UK. The survey outcomes and documentation for the English fund are available on the Local Authority Funding page of the [Changing Places toilets website](#). Round

one of the Government funding in England saw expressions of interest from 191 Local Authorities. This resulted in 381 new CPTs being built.

Round two opened in 2023 and focused on Local Authorities that were identified as having the most need. 64 Local Authorities applied and a further 116 CPTs were installed. The capital fund has now successfully resulted in 497 new CPTs in England. This is a major achievement and such a dramatic improvement in provision is fundamentally life changing for thousands of people across the UK.

PAMIS welcomed the news from the Scottish Government of a £10million dedicated fund towards Changing Places toilets in the 2021/2022 [Programme for Government](#) and will continue to liaise with and support the Scottish Government in the design and development of this funding stream which is due to launch at the beginning of 2025. PAMIS are keen to share our knowledge and expertise to ensure existing gaps in provision are addressed and Scotland has a well planned network of CPTs. The data in this report provides some insight of provision across the country. PAMIS were involved in a series of national engagement workshops looking at provision across transport hubs and the West coast of Scotland including islands served by CalMac ferries and this data, along with registration records and the results of an RiDC commissioned survey should provide robust evidence as to where new CPTs are required in Scotland. It is vital that any dedicated fund be designed in conjunction with users and PAMIS are keen that community engagement be at the heart of fund development. We are also reviewing the [Official Changing Places Toilets Practical Guide Publication](#). These resources will be vital in supporting the delivery of a dedicated CPT fund.

A Cross-Party Group for CPTs was established by Paul O’Kane MSP and PAMIS continues to provide agenda input as well as quarterly updates to members. The aim of the group is to develop the CPT agenda particularly within the Scottish business sector as well as inclusive tourism.

The Scottish Government published a new [Planning Guide](#) in November 2022 which offers guidance to those considering installing a CPT.

Despite the huge progress in terms of campaign visibility and legislation changes the fact remains that there is still a significant lack of these much-needed facilities throughout Scotland and the UK particularly in existing buildings and more rural areas. Without access to an appropriate toilet facility, hundreds of thousands of disabled people, as well as their carers and families, are isolated from their community and unable to travel. Recent legislative changes do not address the need for appropriate toilet facilities in existing buildings. In order to go out, carers are still facing the challenge of lack of toilet provision and are often forced to change their loved ones in unsafe, unhygienic and undignified places such as car boots or worse – public toilet floors.

Going to the toilet is a basic human right. PAMIS and campaigners around the country are working hard to make Scotland inclusive for all. By providing a CPT, venues are ensuring that Scotland becomes a global leader in accessibility and inclusion.

Background

What is a Changing Places Toilet?

A Changing Places toilet (CPT) has the right equipment:

- An adult-sized, height-adjustable changing bench
- A ceiling track hoist system

Enough space:

- Adequate space in the changing area for the disabled person, their wheelchair and up to two carers (12sqm)
- A centrally placed (peninsular) toilet with room either side for carers to assist.
- A screen or curtain to allow the disabled person and carer some privacy. This is also important for single parent families who may have other children in the room.

A safe and clean environment:

- Wide tear off paper roll to cover the bench
- A large waste bin for disposable pads
- Grab rails and drop-down hand rails
- A washbasin (ideally height-adjustable)
- A non-slip floor
- An alarm system
- A mirror
- Good lighting

Social Security Scotland registered a new CPT in their Dundee headquarters this year, which is a great example of equipment choice and use of space.



Social Security Scotland, Changing Places Toilet in Dundee.

It is important to note that a CPT should be provided **in addition** to standard accessible toilets. A standard accessible WC is designed for independent use by an individual and as such the WC placement and grabrail configuration is very different making it difficult for the more independent user to use a CPT. Grabrails (fixed handrails) are located to the side and rear of the WC, aiding self-transfer between a wheelchair and the WC whilst the CPT has a peninsular toilet to enable carers to assist with the transfer onto the WC.



Who needs a Changing Places toilet?

Users include people with:

- Profound and multiple learning disabilities
- Bowel problems
- Continence problems
- Dementia
- Cerebral Palsy
- Autism Spectrum Disorder
- Global Development Delay
- Acquired Brain Injuries
- Paralysis
- Motor Neurone Disease
- Muscle Wasting Diseases
- Spina Bifida
- Multiple Sclerosis
- People living with the effects of a stroke
- Amputees Quadriplegics
- Wheelchair users
- Elderly people with mobility and/or cognitive issues
- People with cancer coping with colostomy bags
- Injured servicemen and women
- Carers, family and friends of the above - you wouldn't leave someone you care about behind, would you?

Since the original research into estimated potential user groups was undertaken by Professor James Hogg in 2009, the range of people who need CPTs has become increasingly broad and wide ranging. As the lead for Changing Places toilet programme in Scotland, PAMIS are keen to ensure that research and evidence of user needs and requirements is regularly reviewed and fed into any updates to the British Standard for Changing Places toilets as well as Scottish planning and building standard guidance. This year PAMIS began work on updating the UK Practical Guide for Changing Places toilet publication to reflect changes to legislation which

introduced a mandatory requirement for CPTs in certain new public venues and to ensure that user feedback and research outcomes are published as best practice advice.

Reasons why Children & Adults with Disabilities & Impairments Need Changing Places Toilets

- Requiring to be changed on a public toilet floor or in a car boot both of which are undignified, unhygienic and unsafe.
- Having to leave days out early because there are no fully accessible toilet facilities.
- Children missing developmental opportunities to become toilet trained because they can't use a toilet when they are outside their home as they require access to a hoist.
- Children missing out on play and learning opportunities that their peers can access purely because there is no toilet suitable for them.
- Being able to visit places in a safe and dignified manner.
- Avoiding drinking whilst going out so there is no need to go to the toilet, risking dehydration and urine infections.
- Self-medicating to prevent needing to go to the toilet.
- Wearing continence aids unnecessarily because they need to be hoisted onto a toilet.
- Being put at risk of pressure ulcers due to a lack of hoisting equipment. Risk of significant injury if they were to be dropped by a parent or carer.
- Social isolation – lack of toilet facilities resulting in family becoming isolated and young person confined to their home.

Changing Places Provision in Scotland in the Financial year 2023-24

[Table 1 \(appendix 1\)](#) shows the total number of CPTs registered each financial year as well as the increase in provision of these facilities. This information is reflected in [graph 1](#) overleaf.

The data shows that whilst the number of CPTs is increasing in Scotland, the number registered each year has been decreasing, with just 13 CPTs registered this financial year. The COVID-19 pandemic had an impact on the number of facilities registered in 2020, 2021 and 2022. It is likely that this, followed by the energy and cost-of-living crisis continues to impact on businesses.

The new clause within the Scottish Non-Domestic Technical Handbook will lead to continued growth in Scottish provision and we are confident in assuming this will be reflected in a future increase in registrations. We also expect the pending £10million investment into the capital build of CPTS, will see a dramatic rise in provision.

Graph 1: Total Number of Changing Places Toilets and Increase in Provision Each Financial Year

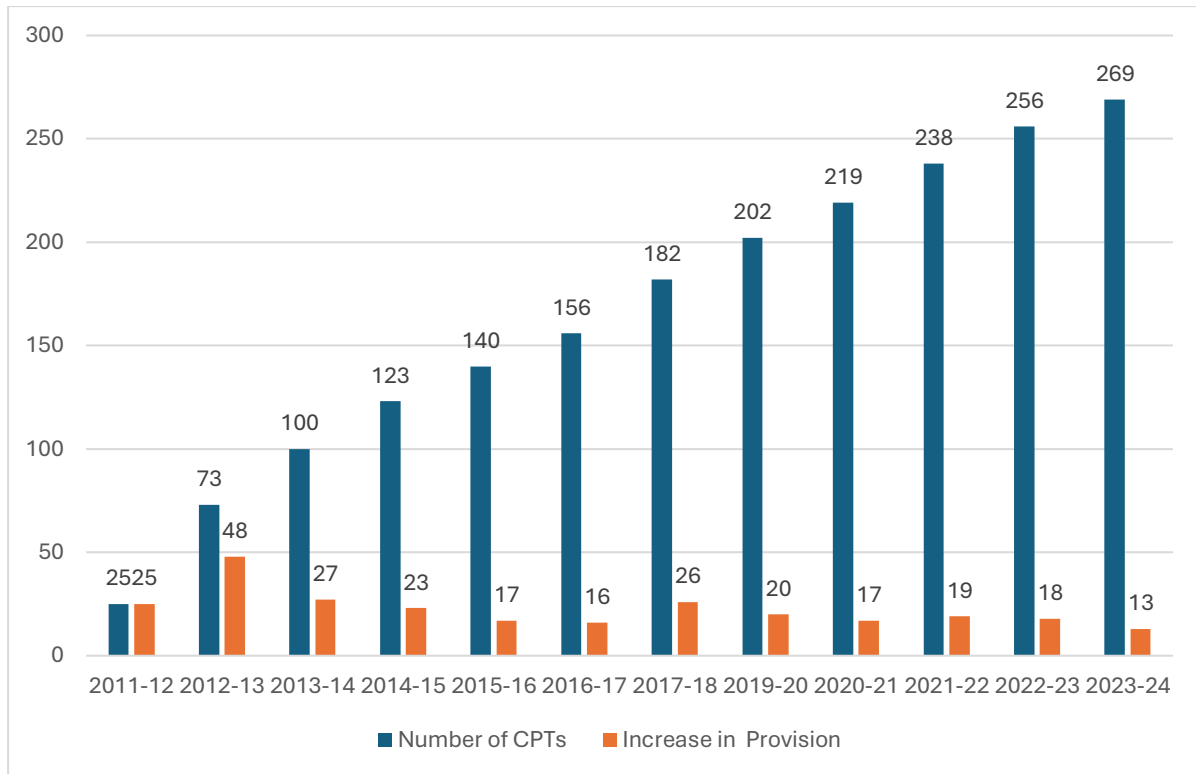
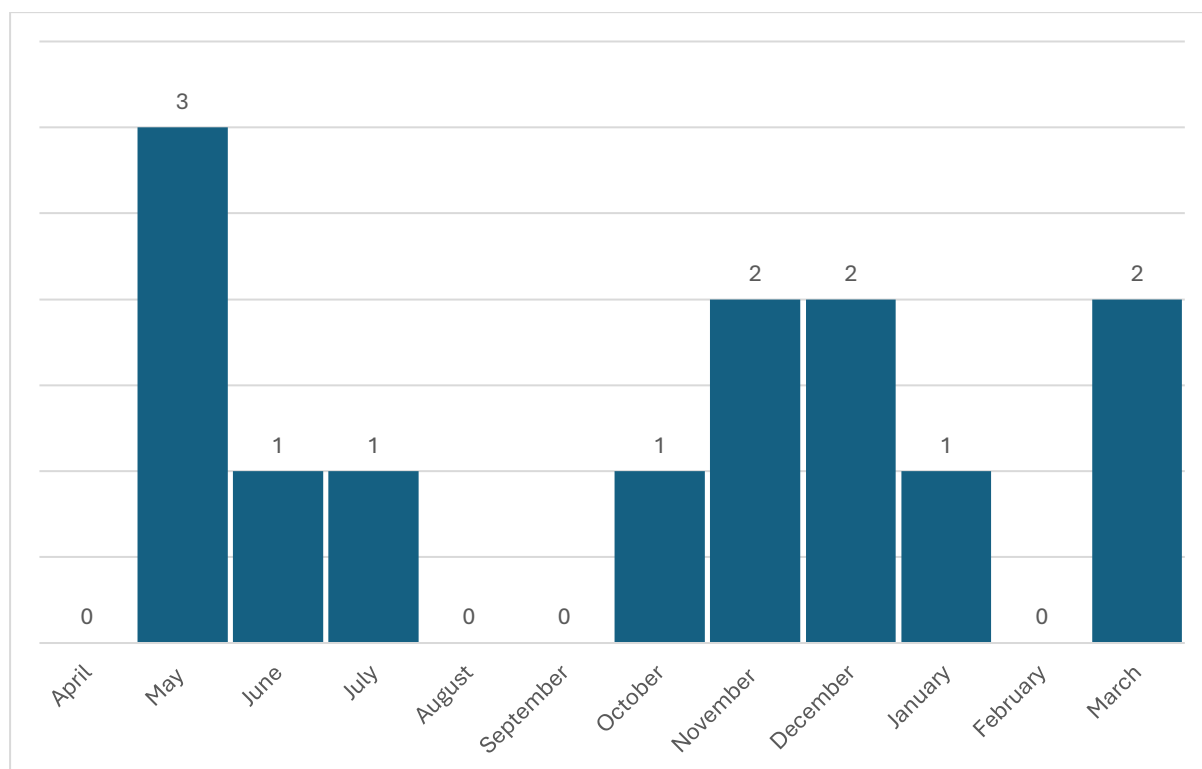


Table 2 ([appendix 2](#)) shows the number of CPTs registered each month during the financial year 2023-24. This data is reflected in the [graph 2](#) overleaf. There were no CPTs registered in April, August, September 2023 and February 2024. The highest number of CPTs (3) were registered in May.

Graph 2: The Number of Changing Places Toilets Registered Per Month



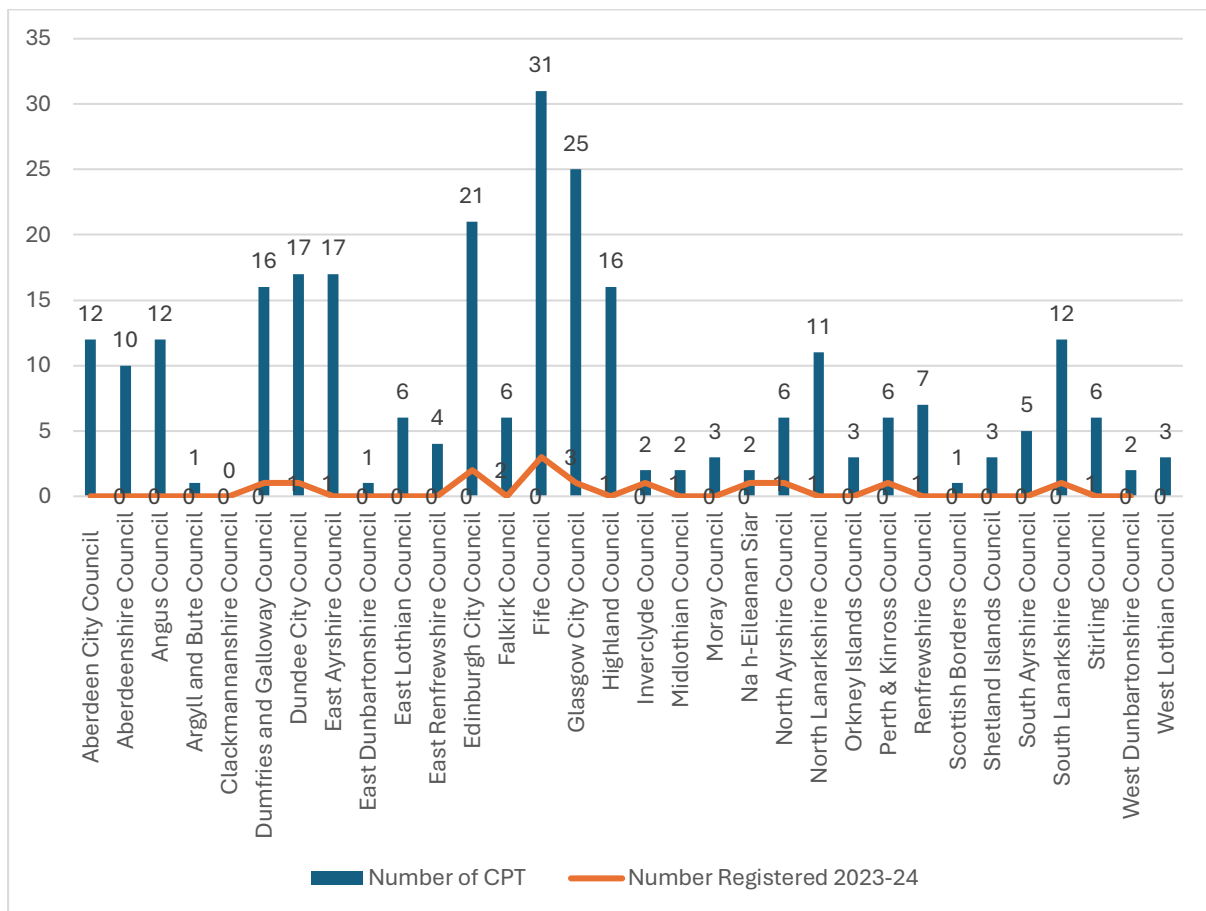
Scottish Local Authority Changing Places Toilet Provision

[Table 3 \(appendix 3\)](#) shows the total number of CPTs in each Scottish local authority as well as the number of facilities registered in each local authority in the financial year 2023-24. This data is shown in [graph 3](#) overleaf.

The local authority with the highest number of CPTs continues to be Fife, which has a total of 31 facilities. Fife Council also registered 3 new CPTs this year, which was the highest number of

registrations within a local authority. PAMIS were delighted that 2 of the new CPTs registered in Fife were in parks (Craigtoun Country Park and Pittencrieff Park). A previous UK wide survey commissioned by the CPT Consortium (see [appendix 4](#)) highlighted the top areas where people want to see CPTs located with outdoor spaces high on the list of priorities. Fife also registered a CPT at the Adam Smith Theatre.

Graph 3: The Total Number of Changing Places Toilets per Local Authority and the Increase in each Local Authority in 2023-24



This year 2 CPTs were registered in the city of Edinburgh; a long-awaited facility at Edinburgh Zoo, which PAMIS has campaigned for over many years, and a new facility at the National Gallery.

Other local authorities that registered one new CPT were Dumfries and Galloway (Caledonia Park), Dundee (Social Security Scotland), Inverclyde (Greenock Health Centre), Glasgow (The Fort), North Ayrshire (Brodick Ferry Terminal), Na h-Eileanan (Tarbert Ferry Terminal), South Lanarkshire (Blantyre LIFE) and Perth and Kinross (Atholl Centre).

Unfortunately, 5 venues removed their facilities from the CPT map this year. 2 community centres in Moray (Cedarwood and Burnie) closed because of the need to reduce footfall for vulnerable users due to the COVID-19 pandemic. Royston/Wardieburn Community Centre in Edinburgh closed as a result of no longer having CPT equipment. Carluke Lifestyles in South Lanarkshire explained that the circumstances of the building had changed and now there is a school campus within the grounds, therefore they wished to close their CPT. Finally, Bell's Sport Centre in Perth closed and as a result the CPT the was removed from the register.

Clackmannanshire remains the only local authority in Scotland without a CPT, having closed its sole facility in 2022 as the building it was situated within closed (The Leisure Bowl). PAMIS is currently working with Clackmannanshire Council as part of a dedicated inclusive communities project and are supporting venues in the area to introduce a number of new CPTs across the region.

Local Authority Population and Changing Places Toilet Provision

PAMIS took population data from the National Records of Statistics and looked at the number of CPTs in each Scottish local authority per 10,000 people who reside there. Table 4 ([appendix 5](#)) shows this data and [graph 4](#) overleaf reflects this.

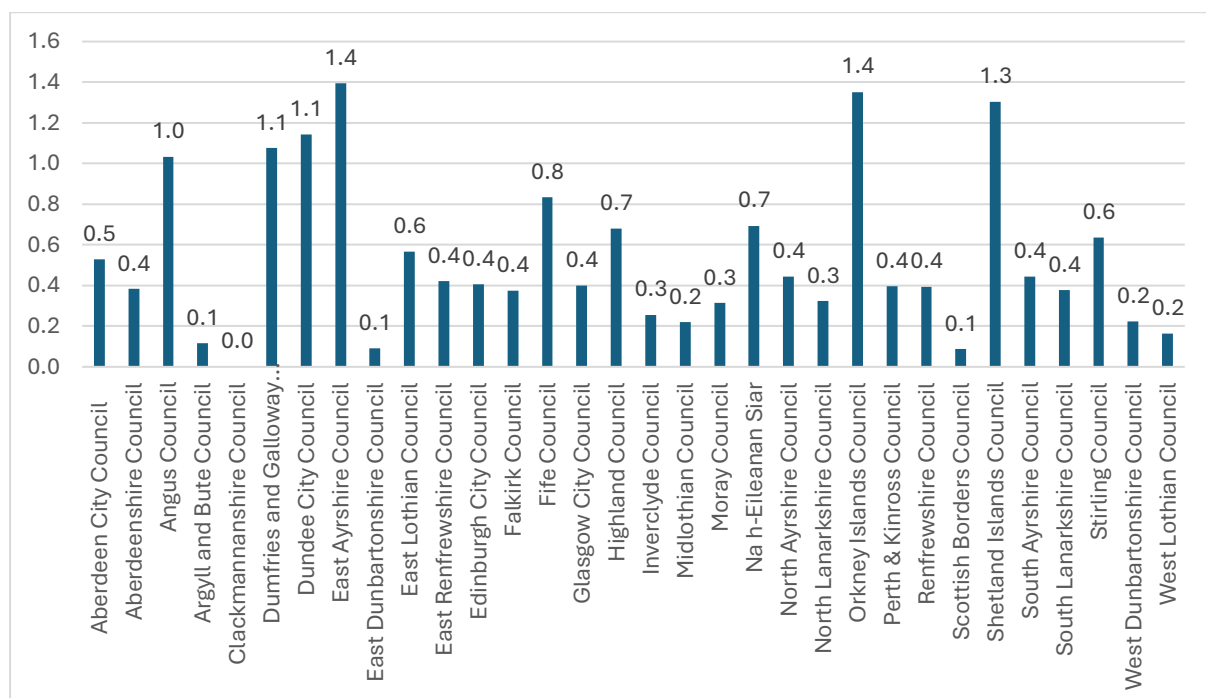
The data shows that the Orkney Islands and East Ayrshire equally have the highest number of CPTs per 10,000 people in its population (1.4 facilities per 10,000 people). However, both local

authority areas have a vastly different number of CPTs. The Orkney Islands has 3 CPTs and a population of 22,190, whereas East Ayrshire has 17 CPTs and a population of 121,840.

Shetland has 1.3 facilities per 10,000 people, followed by Dundee and Dumfries and Galloway, which both have a provision of 1.1 facilities per 10,000 people. Despite being the local authority with the highest number of CPTs in Scotland, due to its population, Fife only has 0.8 facilities per 10,000 people.

In Scotland as a whole, there are 0.5 CPTs per 10,000 people, which shows no change from previous years' data. This highlights that there is still much work to be done to ensure true toilet equality.

Graph 4: The Population Size of Each Local Authority and the Number of Changing Places Toilets per 10,000 people in Each Local Authority



Local Authority Geographical Area and Changing Places Toilet Provision

Scotland has a geographical area of 77,925km² and currently a total of 269 CPTs. By exploring the number of CPTs in each local authority in relation to its geographical area a different picture of the current CPT provision in Scotland emerges. For example, Dundee has the smallest geographical area (60km²) and has 17 CPTs, whereas the Highlands has the highest geographical area (25,659km²) and has 16 CPTs.

Table 5 ([appendix 6](#)) shows the geographical area (km²) of each Scottish local authority and the number of CPTs in that area.

Changing Places Toilet Provision by Building Type

When registering CPTs, PAMIS records the building type that the facility is based within. Table 6 ([appendix 7](#)) shows the total number of CPTs registered in various building types in Scotland and the number registered this financial year.

Overall Data

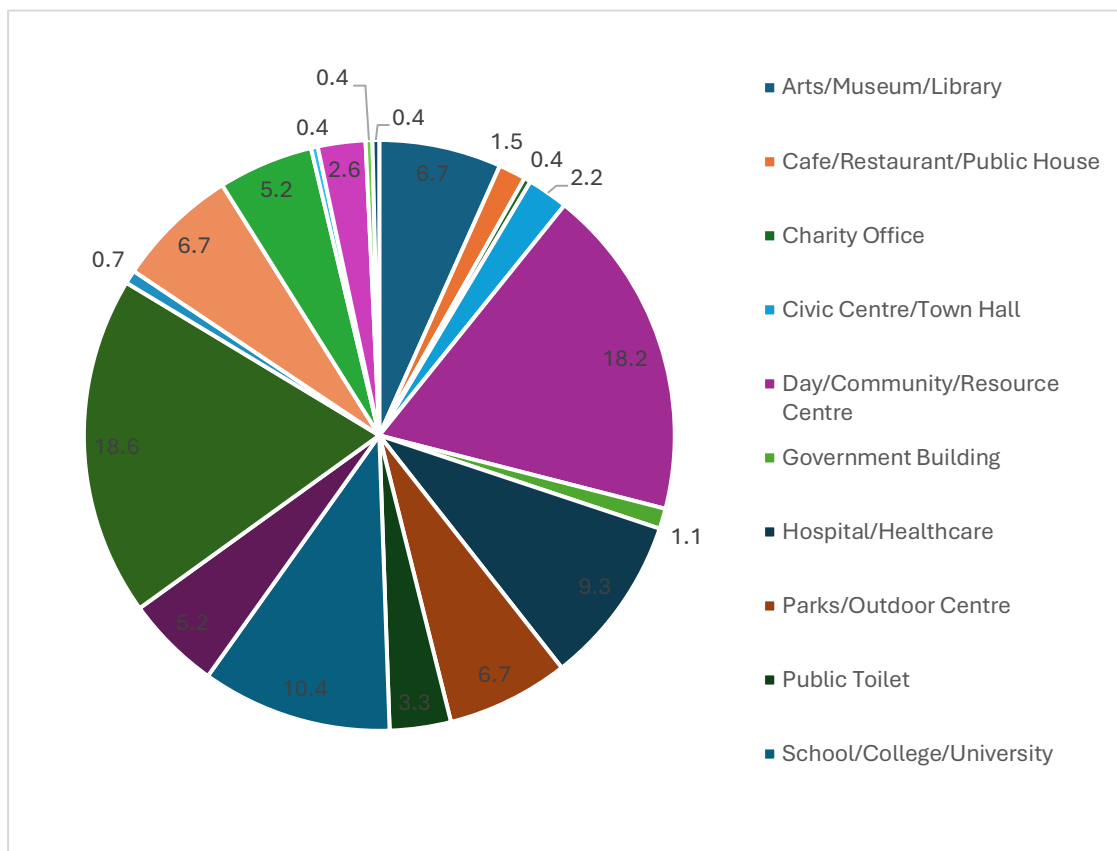
Sports/leisure centres continue to have the highest provision of CPTs with a total of 50 buildings in Scotland having a facility (18.6%). However, this is a decrease from the previous financial year, as one facility in South Lanarkshire closed.

Day/Community/Resource centres have the second highest provision of CPTs with a total of 49 buildings in Scotland having a facility (18.2%). However, once again this is a decrease from the previous financial year as 2 facilities closed in Moray. Nevertheless, we would expect

day/community/resource centers to remain high in provision as these facilities are very well used by people with various disabilities and their carers.

Schools, colleges and universities have the third highest provision of CPTs with a total of 28 venues having a facility (10.4%), followed by hospitals and healthcare facilities, which have a total of 25 (9.3%). These are two areas in which PAMIS would hope to see provision increase, particularly hospitals and healthcare, which are regularly used by CPT users and should be setting the standard in care and provision. [Graph 5](#) below shows this data.

Graph 5: Total Number of Changing Place Toilets per Building Type in Scotland



Buildings with Changing Places Toilets Registered in 2023-24

This year saw an equal amount of CPT registrations (2) in the following building types:

- Day/Community/Resource Centres
- Shopping Centres
- Parks/Outdoor Centres
- Arts/Museums/Libraries
- Travel Hubs

These facilities were located at:

Day/Community/Resource Centres:

- Atholl Centre, Pitlochry, Perth and Kinross
- Blantyre LIFE, Blantyre, South Lanarkshire

Shopping Centres

- The Fort, Glasgow
- Caledonia Park, Gretna, Dumfries and Galloway

Parks/Outdoor Centres

- Craigtoun Country Park, St Andrews, Fife
- Pittencrieff Park, Pittencrieff, Fife

Arts/Museums/Libraries

- Adam Smith Theatre, Kirkcaldy, Fife
- National Gallery, Edinburgh

Travel Hubs

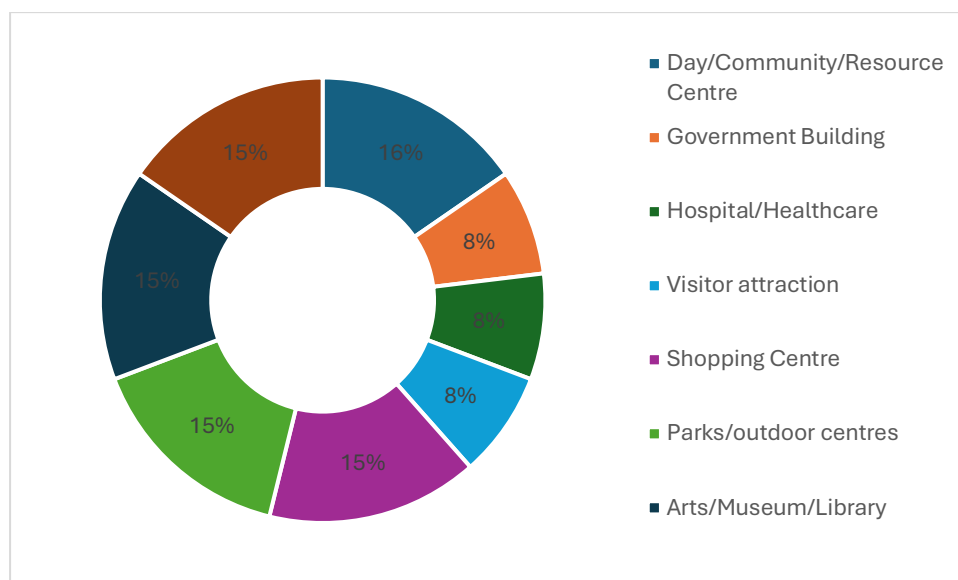
- Brodick Ferry Terminal, Isle of Arran, North Ayrshire
- Tarbert Ferry Terminal, Tarbert, Na h-Eileanan Siar

There was one CPT installed in the following building types and venues:

- Government Building – Social Security Scotland
- Hospital/Healthcare – Greenock Health Centre
- Visitor Attraction – Edinburgh Zoo

[Graph 6](#) overleaf shows the percentage of CPTs per building type this year.

Graph 6: Total Number of Changing Place Toilets per Building Type Registered in 2023-24



Conclusion

It is clear that the COVID-19 pandemic, energy crisis and cost-of-living crisis continues to impact on businesses both globally and in Scotland, and as a result this has had a knock-on effect on the number of CPTs installed and registered. We hope that as the economy stabilises, the number of facilities installed will increase due to increased awareness, changes in planning and building regulations and the future implementation of the Scottish Government's £10 million fund towards CPTs. PAMIS are currently focused on putting in place the necessary resources and administrative functions within the CPT team to ensure we are ready to meet the challenges that this increase will bring.

Despite the decrease in CPT installations, the CPT team continues to receive a high number of enquiries with over 800 enquiries recorded in the past year. Enquiries range from planning, equipment and funding advice to registration and campaigner guidance.

This year the CPT consortium used dedicated funding secured in 2023 to update the CPT website and make improvements to the online CPT map. Feedback so far has been positive, and we hope to secure more funding and make further improvements in the future. In 2024/25, we will also continue work to redesign our CPT Practical Guide.

PAMIS continues to have amazing support from families and campaigners across the country and our consortium partner Muscular Dystrophy UK.

CPTs are essential for the families PAMIS support and at the core of the work we deliver as a charity to ensure that children, young people and adults with a profound learning and multiple disabilities and their families can lead healthy, valued and inclusive lives. We will continue to do all we can as an organisation to support the development of a network of high standard CPT so that Scotland is a fairer and more inclusive country for all.

Appendices

Appendix 1 - Table 1: Total Number of CPTs and Increase in Provision Each Financial Year

Financial Year	Total Number of CPTs	Increase in Provision
2011-12	25	25
2012-13	48	48
2013-14	27	27
2014-15	23	23
2015-16	17	17
2016-17	16	16
2017-18	26	26
2019-20	20	20
2020-21	17	17
2021-22	19	19
2022-23	18	18
2023-24	13	13

Appendix 2 - Table 2: Number of Changing Places Toilets Registered Per Month

Month	Number of CPTs
April	0
May	3
June	1
July	1
August	0
September	0
October	1
November	2
December	2
January	1
February	0
March	2
TOTAL	13

Appendix 3 - Table 3: Changing Places Toilet Provision by Local Authority and Increase in 2023-24

Local Authority	Number of CPT	Number Registered 2023-24
Aberdeen City Council	12	0
Aberdeenshire Council	10	0
Angus Council	12	0
Argyll and Bute Council	1	0
Clackmannanshire Council	0	0
Dumfries and Galloway Council	16	1
Dundee City Council	17	1
East Ayrshire Council	17	0
East Dunbartonshire Council	1	0
East Lothian Council	6	0
East Renfrewshire Council	4	0
Edinburgh City Council	21	2
Falkirk Council	6	0
Fife Council	31	3
Glasgow City Council	25	1
Highland Council	16	0
Inverclyde Council	2	1
Midlothian Council	2	0
Moray Council	3	0
Na h-Eileanan Siar	2	1
North Ayrshire Council	6	1
North Lanarkshire Council	11	0
Orkney Islands Council	3	0
Perth & Kinross Council	6	1
Renfrewshire Council	7	0
Scottish Borders Council	1	0
Shetland Islands Council	3	0

South Ayrshire Council	5	0
South Lanarkshire Council	12	1
Stirling Council	6	0
West Dunbartonshire Council	2	0
West Lothian Council	3	

Appendix 4 – Changing Places Toilet Consortium Survey Extract

4. Places people would like to see CPTs provided...

1. Country parks / open spaces
2. Tourist attractions
3. Transport networks
4. Entertainment venues
5. Retail



	%	n
Country parks / open spaces / seaside	63.3%	762
Tourist attractions	59.9%	721
Transport networks	58.3%	702
Entertainment	53.4%	643
Retail	52.6%	633
Hospitality	50.8%	612
Healthcare buildings	48.9%	589
Leisure / sport venues	48.4%	583
Public buildings / libraries / places of worship	45.7%	550
Other	7.3%	88

The table is based on an overall sample of 1,204 (includes fully and partially completed responses).

Appendix 5 - Table 4: Changing Places Provision and Local Authority Population

Local Authority	Number of CPT	Population	CPTs per 10,000 Population
Aberdeen City Council	12	227560	0.5
Aberdeenshire Council	10	261470	0.4
Angus Council	12	116040	1.0
Argyll and Bute Council	1	86260	0.1
Clackmannanshire Council	0	51400	0.0
Dumfries and Galloway Council	16	148790	1.1
Dundee City Council	17	148750	1.1
East Ayrshire Council	17	121840	1.4
East Dunbartonshire Council	1	108330	0.1
East Lothian Council	6	105790	0.6
East Renfrewshire Council	4	95170	0.4
Edinburgh City Council	21	518500	0.4
Falkirk Council	6	160340	0.4
Fife Council	31	371910	0.8
Glasgow City Council	25	626410	0.4
Highland Council	16	235540	0.7
Inverclyde Council	2	78150	0.3

Midlothian Council	2	91340	0.2
Moray Council	3	95520	0.3
Na h-Eileanan Siar	2	28830	0.7
North Ayrshire Council	6	135280	0.4
North Lanarkshire Council	11	340180	0.3
Orkney Islands Council	3	22190	1.4
Perth & Kinross Council	6	151290	0.4
Renfrewshire Council	7	177790	0.4
Scottish Borders Council	1	115270	0.1
Shetland Islands Council	3	22990	1.3
South Ayrshire Council	5	112550	0.4
South Lanarkshire Council	12	319020	0.4
Stirling Council	6	94330	0.6
West Dunbartonshire Council	2	89130	0.2
West Lothian Council	3	182140	0.2
Scotland	269	5440100	0.5

Appendix 6 - Table 5: Changing Places Toilet Provision by Geographical Area

Local Authority	Area (km2)	Number of CPTs
Aberdeen City Council	185.7	12
Aberdeenshire Council	6,313	10
Angus Council	2,182	12
Argyll and Bute Council	6,909	1
Edinburgh City Council	263.4	0
Clackmannanshire Council	159	16
Dumfries and Galloway Council	6,427	17
Dundee City Council	59.83	17
East Ayrshire Council	1,262	1
East Dunbartonshire Council	174.5	6
East Lothian Council	679.2	4
East Renfrewshire Council	174.2	21
Falkirk Council	297.4	6
Fife Council	1,325	31
Glasgow City Council	174.7	25
Highland Council	25,657	16
Inverclyde Council	160.5	2
Midlothian Council	353.7	2
Moray Council	2,238	3
Na h-Eileanan Siar	3,059	2
North Ayrshire Council	885.4	6
North Lanarkshire Council	469.9	11
Orkney Islands Council	988.8	3
Perth & Kinross Council	5,286	6
Renfrewshire Council	261.5	7
Scottish Borders Council	4,732	1
Shetland Islands Council	1,468	3
South Ayrshire Council	1,222	5

South Lanarkshire Council	1,772	12
Stirling Council	2,187	6
West Dunbartonshire Council	158.8	2
West Lothian Council	427.7	3

Appendix 7 - Table 6: The Total Number of Changing Places Toilets per Building Type in Scotland

Building Type	Total Number of CPTs	Increase in 2023-24
Arts/Museum/Library	18	2
Cafe/Restaurant/Public House	4	
Charity Office	1	
Civic Centre/Town Hall	6	
Day/Community/Resource Centre	49	2
Government Building	3	1
Hospital/Healthcare	25	1
Parks/Outdoor Centre	18	2
Public Toilet	9	
School/College/University	28	
Shopping Centre/Retailer	14	2
Sports/Leisure Centre	50	
Stadium/Arena	2	
Travel Hub	18	2
Visitor Attraction	14	1
Church	1	
Supermarket	7	
Conference centre	1	
Moving modular	1	
TOTAL	269	13

Appendix 8 - Changing Places Toilets Positioning Statement

PAMIS, Promoting A More Inclusive Society, is the only organisation in Scotland that solely supports people with profound learning and multiple disabilities and their families to lead healthy, valued and included lives. With 32 years' experience in family support, inclusive practice, learning and development, research and campaigning, PAMIS understand the complexity of care and support required by this group.

In our commitment to supporting this group to lead inclusive lives we are also the lead organisation in Scotland that promote and support the development of changing places toilets. We are the co-founders of the UK changing places toilet consortium, a group of organisations that has guided the development of these life changing facilities, set the blueprint for the British design, coordinated a campaign to raise awareness and work with others to promote the ongoing promotion, evidence based design, and equipment advice. The UK changing places toilet consortium also support the changing places toilet map ensuring that all changing places toilets (CPTs) are registered, compliant with British standards and are visible for those who need it to plan their days out and journeys across the UK.

PAMIS have spent the past 20 years working with those wishing to develop the facility to ensure high quality design and a further 32 years working in partnership with people with a profound learning and multiple disabilities and their families to promote a more inclusive society. The complexity of care and resources required for this group of people provide the impetus for us to co-produce solutions. Only when we all work together, building on the unique expertise of people with PMLD and their families do we ensure that everyone is included. Our approach includes bringing families alongside local and national governments, statutory and non-statutory organisations and businesses to ensure we get the best outcomes for this group.

We are fully committed to supporting the increase in this life changing resource across the UK and specifically in Scotland, not only for people with PMLD but for the far wider group of people with complex physical and care needs that require this facility. The success of this ongoing commitment can be evidenced in many ways but not least in our work with Scottish Building Standards as the first in the UK to adopt the statutory requirement to include Changing Places toilets within the Non Domestic Technical Handbook for Scotland.

Our ongoing commitment as an organisation remains and our dedicated team work with the changing places toilet agenda to deliver on our prime focus of promoting a more inclusive and equal society. We will continue to work strategically, proactively and practically to identify and utilise opportunities to improve current and future provision of CPTs, to promote best practice and advocate for consistent standards across Scotland.

This will be achieved through our longstanding workplan:

- To oversee the development of the concept, design and campaign for the provision of CPTs so disabled people can fully access their communities.
- To work with the Scottish Government to support the development and implementation of legislation and policy that supports the provision of CPTs. This includes the implementation of relevant building regulations to ensure consistent standards across Scotland.

- To provide advice and guidance to communities to improve understanding of what a CPT is and why they are required.
- To ensure the design of CPTs and relevant advice publications such as The Practical Guide Handbook are current, using best evidence, insights and feedback from users and industry and professional experts.
- To collaborate, contribute and share best practice nationally as well as internationally.
- To register new CPTs and make sure agreed standards are met. To provide administrative functions for registration in Scotland.
- To manage risk and reputation of both PAMIS and the changing places toilet campaign in Scotland and as part of the UK Consortium.
- To support campaigners with their efforts to raise awareness and secure more CPT installation by providing reliable information, sharing best practice examples across Scotland, providing a free enquiry service and connecting communities with each other.
- To attend and events and meetings with key stakeholders in Scotland to ensure CPTS are embedded in future development and plans and promote awareness of the need for CPTs.
- To raise awareness of CPTs by providing administrative support for PAMIS social media channels as well as wider Consortium channels such as the official CPT Facebook page in line with our social media strategy.
- To contribute and coordinate media activity around the campaign nationally.
- To produce an annual activity report
- To engage in relevant research and publication opportunities including professional and industry journals and share and publish knowledge, research and insight reports.

In addition, we have our own mobile changing place toilet which is used to support inclusion at a variety of public, private as well as PAMIS specific events. This also supports the ongoing awareness raising of the need for this facility.

We are delighted there is commitment from Scottish Government to provide £10 million to develop the network of Changing Places Toilets across Scotland and are keen to be part of the support to roll this fund out.

We believe that by working collaboratively across communities we can eradicate toilet inequality across Scotland and help children, young people and adults who need a changing places toilet to lead healthy, valued and inclusive lives.

PAMIS – July 2024

www.pamis.org.uk